

RULE NO. 4

NOTICES

A. UTILITY NOTICE TO CUSTOMERS

1. In Writing. Notice to a customer will normally be in writing and provided through the U.S. mail or delivered by the Utility to the customer's last known address.
2. Electronic. Customers electing Electronic Billing will receive notices through their electronic bill or via U.S. mail.
3. Exception. In emergencies or when circumstances warrant, the Utility, where feasible, will endeavor to promptly notify the customer affected and may make such notification verbally, either in person or by telephone.

B. CUSTOMER NOTICE TO UTILITY

The Utility shall not be responsible for notices given to it by the customer, unless they are given in writing. Such notice shall be delivered at an office of the Utility in person or by United States mail.

Issued:
November 3, 2000

Effective:
December 28, 2000

Advice Letter No.:
380-A

Issued by
Edward S. Zub
Executive Vice President