While natural gas fireplaces are the safest, most visually appealing way to capture the beauty of a natural fire, it's important to work with a licensed contractor to follow the manufacturer's instructions for installation in accordance with local building codes. For a list of licensed natural gas fireplace contractors in your area, call the Southwest Gas Energy Specialists at 1-800-654-2765 or visit swgasliving.com. This pamphlet provides information about natural gas indoor fireplaces and gas logs. It's not intended to replace the manufacturer's use

This pamphlet provides information about natural gas indoor fireplaces and gas logs. It's not intended to replace the manufacturer's use and care manual, which is the primary source of information for maintenance, cleaning, and safety of your fireplace equipment.



Energy Services (11/2012)

Indoor FIREPLACES



Natural Gas Fireplaces

clean efficient dependable



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As you read this guide, you may find that you have additional questions about natural gas fireplace equipment. The Energy Specialists at Southwest Gas can help answer questions and can also refer you to licensed contractors in your area.

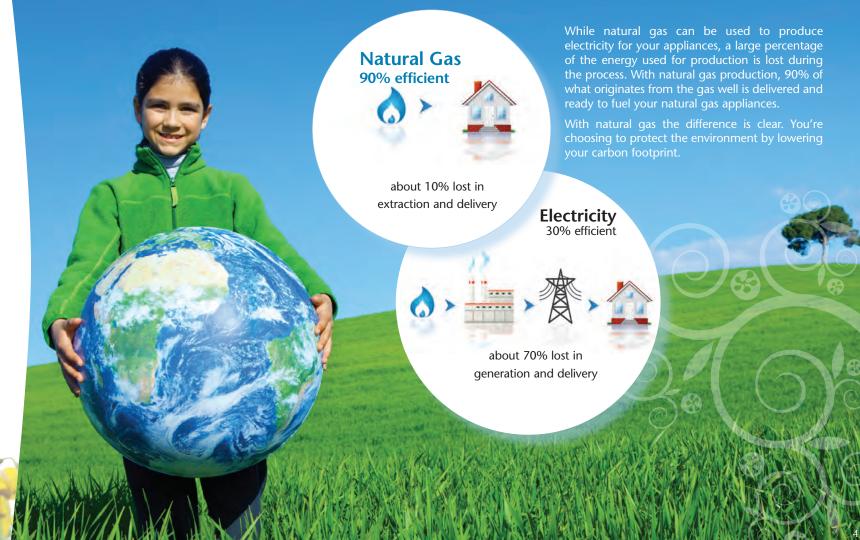
Call 1-800-654-2765

or visit
swgasliving.com
for more
information.

Natural Gas Fireplaces – Clean, Efficient, Dependable

From functional to stunning works of art, natural gas fireplaces capture the comfort and beauty of a fire while enhancing the appearance and value of your home. They're clean-burning, eliminating up to 99% of the pollutants and particles emitted by a woodburning fireplace.

Spend time relaxing in front of a romantic fire without having to chop, haul, or store any wood. Let flickering flames provide instant ambiance and supplemental heat with the flip of a switch and take comfort knowing that when the fire's out, the messy chore of soot and ash clean-up is gone, too.



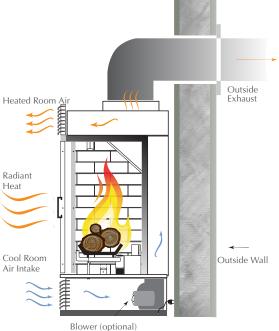






Natural Draft or Top Vent-

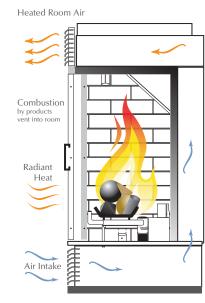
Natural draft, also called top vent, vents through the roof using Class B-vent gas pipe. Natural draft appliances take in combustion air from within the home and vent products of combustion outside the home. With fireplace inserts, the chimney is lined with a certified B-vent which is attached to the insert for venting.



Top Vent

Vent Free or Ventless-

Vent free fireplaces don't use a chimney or flue pipe. They draw combustion air from inside the home and are designed to burn so efficiently that the need for venting is eliminated. All models feature an Oxygen Depletion Sensor (ODS) for maximum safety. Vent free appliances are not approved in all areas and must be installed per manufacturer's specifications. Please contact your local building agency for details.



Ventless



Natural gas fireplace products are available in a wide variety of sizes and styles to satisfy every taste and budget, from sophisticated hightech to rustic country charm. They can complement your renovated kitchen, master bedroom or family room. Consider the following when selecting one to fit your needs:

- Features
- Installation requirements and cost
- Location
- Maintenance
- Size
- Style
- Type decorative or heater rated
- Venting

Valves – Shut-off valves are installed at natural gas appliances to stop the flow of gas to that individual piece of equipment, if necessary. Fireplace valves include an accompanying key for operation. The valve is usually located on a nearby wall and includes a valve cover with an opening for the key to be inserted.

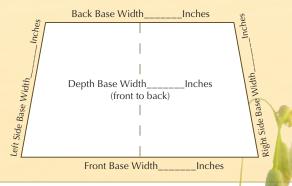
Keys – Over time keys may become worn or misplaced. Replacement keys are available for purchase at local home improvement stores, hardware stores and wherever fireplace equipment is sold. Keys are available in various lengths and keyhole shapes.



Gas Logs – When buying a set of natural gas logs, keep in mind that they typically range in size from approximately 16 to 36 inches in length. Select a set that is four inches shorter than the width of your fireplace opening. The key factor in selecting the right size log or shape set is to take measurements as noted in the following diagram:

Use this chart for noting the dimensions of your fireplace and take it with you when you shop at your local fireplace retailer.

- Some gas log sets include a sand pan in which the gas burner is buried in a bed of sand.
- Others have an open grate and the burner is located underneath it. Sand and open grates have ceramic logs or the newer contemporary shapes and materials placed above the gas burner. The type of sand used for fireplace equipment is called silica sand.
- Wall switches, remote controls and thermostat controls are also available with some units, providing ultimate convenience and ease of use.



frequently asked **Questions**

Q: My fireplace pilot needs to be lit. Can a Southwest Gas technician come to light it?

A: This service is provided by contractors who are properly licensed to work on natural gas fireplace equipment. For a list of licensed contractors in your area, visit **swgasliving.com** or call the Southwest Gas Energy Specialists at **1-800-654-2765**.

Q: If the pilot light goes out, is gas still released into the home?

A: Most natural gas fireplaces come equipped with safety features that turn the gas flow off automatically should the pilot light go out. Like any other appliance, they should be cleaned and serviced regularly, according to manufacturer's recommendations, to ensure that it continues to work properly.

Q: Can I turn off my pilot light when it's not being used or should it be left on all the time?

A: For energy efficiency, it's recommended to turn the pilot light off during summer months. Keeping it lit year round however, prevents moisture from entering the firebox and can extend the life of the thermocouple. If assistance is needed for re-lighting the pilot, referrals to licensed contractors are available at swgasliving.com or by calling the Southwest Gas Energy Specialists at 1-800-654-2765.

Q: How much does it cost to use my fireplace?

A: There are a few factors to consider when calculating a cost estimate. For example, how many days/hours it will be used and the BTU load of your fireplace equipment. The Southwest Gas Energy Specialists can provide you with an estimate. Contact them at 1-800-654-2765.

Q. Will I save money if I only use my fireplace during certain times of the day or evening?

A: No, unlike using your electric appliances, you can use natural gas appliances anytime, day or night, for the same low cost.



Q: I currently have a wood-burning fireplace and am interested in converting it to natural gas. What type of contractor can help me with an estimate?

A: Two types of contractors are usually involved with this process: a plumber to run gas piping, and a fireplace contractor for the installation and start up of the equipment. These are in addition to any fireplace dealer/retailer for purchasing the equipment. For additional information and contractor referrals, call our Southwest Gas Energy Specialists at 1-800-654-2765.

Q: Are there any federal or state incentives for converting to natural gas?

A: For a listing of information on state, local, utility and federal incentives, visit **dsireusa.org**. Also, for a listing of rebates and promotions offered by manufacturers or retailers in your area, visit **swgasliving.com**.

