

Sewer Work Safeguards



SOUTHWEST GAS

Natural gas utilities have discovered locations where natural gas pipes were unintentionally installed through sewer pipes. To avoid potential issues, please take immediate action if you encounter any of the following signs when you clean out a sewer line with a roter device:

- A natural gas odor at the cleanout or inside the building served by the sewer line, even if it's faint or momentary.
- Bubbles rising through standing water or in the toilet bowl.

If these signs are present, stop what you're doing, and:

- Exit the area or building immediately. Tell others to evacuate and leave doors open.
- From a safe place, call **911** and Southwest Gas at **877-860-6020** immediately, day or night. A Southwest Gas representative will be there as soon as possible.
- Don't use an automated door or turn on or off any electric switches, thermostats or appliance controls.
- Don't smoke or use lighters or matches.

Call before you clear - Know what's inside:

If you begin clearing a sewer pipe and sense or see, but haven't penetrated, an obstruction in the pipe, call Southwest Gas at **877-860-6020** and press 9 for immediate assistance. A Southwest Gas representative will be there as soon as possible to ensure that a gas pipe hasn't been damaged. There's no charge for this service.



For more information about natural gas safety, visit swgas.com/safety or call **877-860-6020**