Welcome to the Neighborhood!

Nevada

SOUTHWEST GAS

This brochure has important information about options for managing your account and paying your bill, as well as things you can do to help keep you and your family safe.

We hope you find this information useful and look forward to providing you with safe and reliable service that meets all of your natural gas needs.

Easy Options To Pay Your Bill

MyAccount and Mobile App
It's free, secure and convenient. Manage your account, pay your bill and view your usage history electronically from anywhere and on the go. Visit **myaccount.swgas.com** to manage your account online and download our mobile app.

Phone
Pay your bill by phone using your checking or savings account free of charge. Credit/debit cards are also accepted with a small processing fee. Call us toll-free at 877-860-6020, select Payment Options.

Pay Stations
A variety of convenient pay stations are located throughout our service territories. Visit **swgas.com** to locate an agent near you. A vendor convenience fee will apply.

Bill Pay Kiosks
Many locations have extended hours and 24/7 access. Visit **swgas.com** or download the Southwest Gas mobile app to locate a kiosk near you. A vendor convenience fee may apply.

Mail
Insert your payment with the bill stub in the return envelope.

Automatic Payment Plan (APP)
APP allows you to pay your gas bill with an automatic debit from your checking or savings account. Get started today at **swgas.com/app**.

Equal Payment Plan (EPP)
EPP calculates your monthly payment using your average gas usage for the year. Your usage will be reviewed on a quarterly basis and payments may be adjusted accordingly. Get started today at **swgas.com/epp**.

Go Paperless!
Sign up for Paperless Billing through MyAccount. It's an easy, convenient way to pay your natural gas bill. Paperless Billing provides instant notification when your bill is ready, including the amount due and the due date — all in an email notification. Visit **swgas.com/paperless** to sign up today.

SOUTHWEST GAS

We're at Your Service

MyAccount at your fingertips.

View and manage your Southwest Gas account online with ease! With your account number handy, visit **myaccount.swgas.com** or download our mobile app and follow the steps to conveniently manage your natural gas account.

Working together, works best.

With MyAccount, you'll have instant access to your billing and payment history and account status. You can also view payment options, request a payment extension or installment plan and get additional information about financial assistance.

If you're experiencing financial difficulties, you may be able to make your payments over time. Request an installment plan online or contact us to discuss our flexible payment options or a local community agency referral.

You may also choose a third party (relative, friend, or social service agency) to receive a courtesy copy of any delinquent bill that may be mailed to you. The third party can often help resolve a problem before service is discontinued. The third party does not accept responsibility for paying the bill or for avoiding disconnection of the gas service.

Visit us at **swgas.com** for more energy assistance information.

YOUR SAFETY. OUR PRIORITY.

At Southwest Gas, your safety is our priority. By knowing how to recognize, react to, and prevent unsafe conditions, you'll be doing your part to keep yourself and your loved ones safe. Working together, we can continue to provide you with safe and reliable natural gas service 24/7.

A Leak May Be Present if You:

SMELL - a distinct, sulfur-like odor similar to rotten eggs, even if it's faint or momentary.

HEAR - a hissing or roaring coming from the ground, aboveground piping, or a natural gas appliance.

SEE - dirt or water blowing into the air, unexplained dead or dying plants or grass, or standing water continuously bubbling.

If you suspect a natural gas leak:

- Exit the area or building immediately. Tell others to evacuate and leave doors open.
- From a safe place, call **911** and Southwest Gas at **877-860-6020** day or night. A Southwest Gas representative will be there as soon as possible.
- Don't smoke or use matches or lighters.
- Don't turn on or off any electric switches, thermostats, or appliance controls, or do anything that could cause a spark.
- Don't start or stop an engine, or use an automated (garage) door.

811 Know what's below. Call 811 before you dig.

SOUTHWEST GAS

Excess Flow Valves

An excess flow valve (EFV) is a device that automatically closes and restricts the flow of natural gas if a service line is broken. The EFV is installed on the service line that runs underground between the gas main and the meter on a customer's property. Because the EFV restricts the flow of gas, it reduces the potential for fire-related property damage, personal injury, and death. Southwest Gas has installed EFVs on most residences built after June 2008.

While the valve provides enhanced safety, it won't protect against customer appliance malfunction, customer houseline leaks, small punctures in the underground pipe, or gas meter leaks. An EFV may not protect against damage to pipelines from earthquakes or flooding.

Nevada customers can have an EFV installed for $200 (terms and conditions apply). If you'd like to find out more about having an EFV installed, or if you'd like to find out if you already have an EFV, please call our Energy Specialist at 800-654-2765 to get more information.

Customer Buried Piping

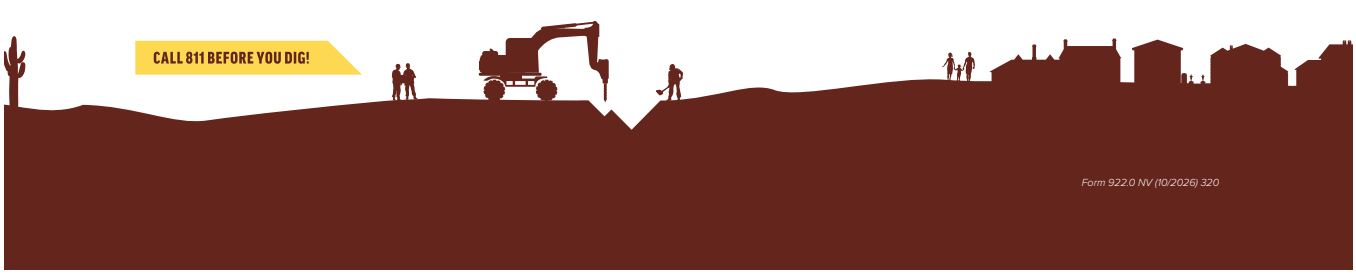
If you're a property owner or manager, tenant and/or occupant, you're responsible for maintaining all gas lines on your side of the meter. This "customer buried piping" includes all gas lines running from the gas meter to the appliances or equipment on your property. In some cases, the meter may be located at your property line or a distance away from your home or business.

To keep your home or business safe, you should:

- Monitor and properly maintain the natural gas lines you own;
- Periodically inspect your lines for leaks and/or corrosion;
- Repair the lines immediately if any unsafe condition is discovered;
- Hand dig when excavating near any buried gas piping.

A licensed, qualified plumber or contractor can assist you in finding, inspecting, and repairing your customer buried piping. Call the Southwest Gas Energy Specialists at 800-654-2765 for a list of qualified plumbers, contractors, or dealers in your area.

Notice to Employers: You can request a Safety Data Sheet (SDS) for natural gas by calling Energy Services at 800-654-2765 or visit **swgas.com/sds**. Please ensure your employees know how to obtain SDS information.



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NATURAL GAS RATES

Northern Nevada

NG-RS Single-Family Residential Gas Service
Basic Service Charge per Month..... $ 10.80
Commodity Charge per Therm..... 0.95919

NG-RM Multi-Family Residential Gas Service
Basic Service Charge per Month..... $ 10.80
Commodity Charge per Therm..... 0.92646

NG-RAC Air Conditioning Residential Gas Service
Basic Service Charge per Month..... $ 10.80
Commodity Charge per Therm..... 0.92296

NG-G1 General Gas Service - 1
Commercial, industrial, electric generation, and master metered customers using less than or equal to 600 therms annually.
Basic Service Charge per Month..... $ 28.80
Commodity Charge per Therm..... 0.78521

NG-G2 General Gas Service - 2
Commercial, industrial, electric generation, and master metered customers using more than 600 therms per month, but less than or equal to 4,167 therms per month.
Basic Service Charge per Month..... $ 135.00
Commodity Charge per Therm..... 0.54804

NG-G3 General Gas Service - 3
Commercial, industrial, electric generation, and master metered customers using more than 4,167 therms per month, but less than or equal to 15,000 therms per month.
Basic Service Charge per Month..... $ 350.00
Commodity Charge per Therm..... 0.52888

NG-G4 General Gas Service - 4
Commercial, industrial, electric generation, and master metered customers using more than 15,000 therms per month.
Basic Service Charge per Month..... $1,000.00
Commodity Charge per Therm..... 0.44221
Demand Charge per Therm..... 0.01588

NG-G5 General Gas Service 5
Large industrial or electric generation customers using 1,000,000 therms or greater per year.
Basic Service Charge per Month..... $1,000.00
Commodity Charge per Therm 0.42924
Demand Charge per Therm..... .01833

NG-AC Air Conditioning Gas Service
Basic Service Charge per Month..... $ 28.80
Commodity Charge per Therm..... 0.53025

NG-WP Water Pumping Gas Service
Basic Service Charge per Month..... $ 36.00
Commodity Charge per Therm..... 0.57393

NG-EG Small Electric Generation Gas Service
Basic Service Charge per Month.....
(Otherwise Applicable Rate Schedule)
Commodity Charge per Therm..... 0.48166

NG-CNG Gas Service for Compression on Customer's Premises
Customers using equipment to compress natural gas for use as vehicle fuel.
Basic Service Charge per Month..... $ 25.80
Commodity Charge per Therm..... 1.62558

NG-L Street and Outdoor Lighting Gas Service
(This schedule is closed to new applications for service.)
Commodity Charge per Therm of Rated Capacity..
..... 1.06214

Southern Nevada

SG-RS Single-Family Residential Gas Service
Basic Service Charge per Month..... $ 10.80
Commodity Charge per Therm 0.77454

SG-RM Multi-Family Residential Gas Service
Basic Service Charge per Month..... $ 9.00
Commodity Charge per Therm 0.71832

SG-RAC Air Conditioning Residential Gas Service
Basic Service Charge per Month..... $ 10.80
Commodity Charge per Therm 0.22232

SG-G1 General Gas Service - 1
Commercial, industrial, electric generation, and master metered customers using less than or equal to 600 therms annually.
Basic Service Charge per Month..... $ 25.80
Commodity Charge per Therm 0.48340

SG-G2 General Gas Service - 2
Commercial, industrial, electric generation, and master metered customers using more than 600 therms per month, but less than or equal to 4,167 therms per month.
Basic Service Charge per Month..... $ 135.00
Commodity Charge per Therm 0.21849

SG-G3 General Gas Service - 3
Commercial, industrial, electric generation, and master metered customers using more than 4,167 therms per month, but less than or equal to 15,000 therms per month.
Basic Service Charge per Month..... $ 350.00
Commodity Charge per Therm 0.21590

SG-G4 General Gas Service - 4
Commercial, industrial, electric generation, and master metered customers using more than 15,000 therms per month.
Basic Service Charge per Month..... $ 1,000.00
Commodity Charge per Therm 0.08765
Demand Charge per Therm..... 0.03422

SG-G5 General Gas Service - 5
Large industrial or electric generation customers using 1,000,000 therms or greater per year and whose usage from December through February is less than 15 percent of their annual usage.
Basic Service Charge per Month $1,000.00
Commodity per Therm..... 0.08000
Demand Charge per Therm..... 0.00373

SG-G6 General Gas Service - 6
Large industrial or electric generation customers using 1,000,000 therms or greater per year and whose usage from December through February is equal to or greater than 15 percent of their annual usage
Basic Service Charge per Month..... $1,000.00
Commodity Charge per Therm 0.10290
Demand Charge per Therm..... 0.02416

SG-AC Air Conditioning Gas Service
Basic Service Charge per Month..... $ 25.80
Commodity Charge per Therm 0.19626

SG-WP Water Pumping Gas Service
Basic Service Charge per Month..... $ 250.00
Commodity Charge per Therm 0.17714

SG-EG Small Electric Generation Gas Service
Basic Service Charge per Month.....
(Otherwise Applicable Rate Schedule)
Commodity Charge per Therm 0.013823

SG-CNG Gas Service for Compression on Customer's Premises
Customers using equipment to compress natural gas for use as a vehicle fuel.
Basic Service Charge per Month..... $ 25.80
Commodity Charge per Therm 0.20568

SG-L Street and Outdoor Lighting Gas Service
(This schedule is closed to new applications for service.)
Commodity Charge per Therm of Rated Capacity..... 0.69322

These rates are effective October 1, 2026, through December 31, 2026, unless a change is authorized by the Public Utilities Commission of Nevada.