

2018-2020 CALIFORNIA SMARTER GREENER BETTER® RESIDENTIAL REBATES PROGRAM REBATE APPLICATION

How to Apply

This rebate application is for residential homeowners and renters. If you are a builder or multi-family property owner seeking a rebate, you will need to fill out the Builder and Multi-Family Rebate Application. For a list of available rebates and a copy of the applicable rebate application please visit www.swgas.com/CABuilderMF.

1. Read the Terms and Conditions included with this Rebate Application.
2. Applicant **MUST** be the customer of record or the property owner.
3. **Rebates are available for qualifying product purchases made January 1, 2018 through December 31, 2020 or until program funds are no longer available, whichever comes first.** Refer to this Rebate Application for qualifying product information. Qualifying products must be installed **before** applying for a rebate.
4. Read, complete, and sign the Rebate Application. Submit the completed Rebate Application along with proof-of-purchase (see Proof-of-Purchase Requirements below) to:

Mail: Rebate Processing Centers
Southwest Gas Energy Efficiency Program
2223 S. Highland Drive, #E6-333
Salt Lake City, UT 84106

E-mail: rebates@swgas.com

Fax: 1-866-308-8956

Online: www.swgas.com/efficiency/ca

If applying online, do not submit this Rebate Application by mail, fax or e-mail. Instead, mail, fax, or e-mail a copy of the proof-of-purchase (see Proof-of-Purchase Requirements below), and the online confirmation page to the mailing address, fax number, or e-mail address listed above. **Do not include the Rebate Application or proof-of-purchase with your utility bill payment.** Completed Rebate Applications, including all required documentation, must be postmarked or submitted online by January 31, 2021* to be eligible for a rebate. Incomplete Rebate Applications will not be processed.

**Program participation dates are subject to funding availability and may change without notice. Modifications to program and submission deadline dates will be updated on the Southwest Gas website (www.swgas.com/efficiency/ca).*

5. Keep a copy of the completed Rebate Application package (including receipts or invoices used for proof-of-purchase) for your records. Southwest Gas reserves the right to verify energy efficient product(s), Applicant eligibility, and equipment installation prior to paying any rebate.
6. Applicant may not receive rebates for the same product or equipment under different Southwest Gas energy efficiency programs.

Proof-of-Purchase Requirements

1. Read the Product Information included in this Rebate Application to make sure the products you purchase and install meet all the program requirements.
2. All products **must be installed at a property with an active Southwest Gas residential meter** prior to submitting the completed and signed Rebate Application and proof-of-purchase.
3. You **MUST** submit a receipt or invoice as proof-of-purchase. **Altered receipts will not be accepted unless signed by the store manager or installation contractor.** The receipt or invoice must include:
 - Retailer and/or contractor name, address, and phone number.
 - The product purchase date. This date must be between January 1, 2018 and December 31, 2020.
 - Itemized listing of each product, including all information needed to meet the rebate criteria. Refer to the Product Information portion of this Rebate Application and obtain any missing information from your retailer and/or contractor such as model number, SKU/UPC number, serial number, etc.
 - Itemized equipment cost, payment terms (or “paid-in-full” notation), and date paid.

Questions? Call us toll free at **1-855-743-1603** or visit www.swgas.com/efficiency/ca or e-mail rebates@swgas.com

Terms and Conditions

Read these Terms and Conditions, and then sign and date the Applicant Signature portion of the Rebate Application.

1. Southwest Gas has implemented the California *Smarter Greener Better*[®] Residential Rebates Program ("Program") to provide qualified Applicants with rebates to facilitate the installation of qualifying energy-saving equipment. By signing the Rebate Application, Applicant agrees to and shall abide by all Program requirements and these Terms and Conditions.
2. Applicant understands that the Program term is from January 1, 2018 through December 31, 2020, and that the Program term is subject to change without notice. Program funds are limited and rebates are provided on a first-come, first-served basis, until conclusion of the Program term, or until Program funds are no longer available, whichever comes first.
3. To be eligible for a rebate, (a) Applicant must be a Southwest Gas customer or the owner of a property located within Southwest Gas' California service territory on a residential rate with an active meter serviced by Southwest Gas at the installation address listed in the Rebate Application; (b) Customer must be contributing to the conservation and energy efficiency component of the Public Purpose Programs (PPP) Surcharge; and (c) Applicant must install qualifying equipment. Customers on a negotiated rate are not eligible for rebates.
4. Equipment qualified and eligible for a rebate must be (a) new, and be a qualifying model that meets the equipment specifications described in the Rebate Application, which is incorporated herein by this reference; (b) designed to reduce the consumption of energy distributed to Applicant by Southwest Gas at the installation address; and (c) purchased and installed on or after January 1, 2018 and on or before December 31, 2020. Equipment purchases occurring outside of the Program term do not qualify for a rebate. Resale equipment, warranty replacements, equipment rebuilt, rented, received from insurance claims, or won as a prize, are not eligible for a rebate. All uses herein of the words "install", "installation" or similar phrases shall mean complete installation such that the subject equipment is fully functional and in operation.
5. To be considered for Program rebates, Applicant must submit a completed and signed Rebate Application including all required supplemental documentation after the eligible equipment has been installed. The Rebate Application must be postmarked, or submitted online by January 31, 2021. Applicant must complete separate Rebate Applications for each installation address. An incomplete Rebate Application will not be processed. Southwest Gas is not responsible for items lost or delayed in the mail, or any rebate delayed due to an incomplete or incorrect Rebate Application.
6. Applicant understands that submission of this Rebate Application, even if correct and complete, does not guarantee payment of rebates. Applicant also understands that the rebate payment is based on Southwest Gas' approval of installed equipment and Applicant's satisfactory compliance with all Program requirements and these Terms and Conditions.
7. Applicant understands that the energy efficiency level of the qualifying equipment determines the rebate amount (as defined in the Rebate Application). The rebate amount cannot exceed the purchase price of the equipment.
8. If a tenant, Applicant is responsible for obtaining the property owner's permission (as necessary) to install the qualifying equipment. Applicant's signature on this Rebate Application indicates Applicant has obtained this permission.
9. Upon application, approval and satisfactory completion of Program requirements, Southwest Gas will issue the rebate check to Applicant. A rebate check for qualifying equipment is generally mailed 8 to 10 weeks after Southwest Gas receives and approves a completed Rebate Application including all required documentation. If selected for inspection, the rebate payment may be withheld pending outcome of the inspection.
10. **Southwest Gas reserves the right to change or cancel the Program or its terms and conditions at any time without notice.** In the event that rebate amounts change during the Program period, the purchase date will be used to determine product eligibility and the rebate amount.
11. Applicant will allow, if requested, a Southwest Gas representative, a Southwest Gas-authorized inspector or the California Public Utilities Commission (CPUC) reasonable access to the installation address to verify the installed equipment. The verification of installation must be scheduled within 30 days of Applicant contact by Southwest Gas. Applicant understands that Southwest Gas may contact the qualifying equipment vendor and/or installer to verify purchase and/or installation and may provide Applicant's name and/or address to complete this verification. Applicant understands that a rebate will not be paid if Applicant refuses to participate in any required verification.
12. By signing the Rebate Application, Applicant authorizes, acknowledges and agrees that Southwest Gas may duplicate, disseminate, release and disclose Applicant's information relating to this Rebate Application (including the entirety of its contents), and any other information related to the Applicant's participation in the Program, (including but not limited to billing data) to the CPUC, and to any third-parties utilized by Southwest Gas to administer the program, process applications, verify or audit Program records or system installation, operation and results, or as required to comply with state and/or federal law.
13. Applicant acknowledges and agrees that the selection of qualifying equipment, the selection of manufacturer, dealer, supplier and/or installer, and the purchase, installation and ownership/maintenance of the qualifying equipment referenced in this Rebate Application are Applicant's sole responsibility. Applicant further acknowledges that the manufacturer, dealer, supplier and/or installer is not an employee or representative of Southwest Gas.
14. APPLICANT UNDERSTANDS THAT SOUTHWEST GAS MAKES NO REPRESENTATIONS AND PROVIDES NO WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE EQUIPMENT, OR WITH RESPECT TO THE DESIGN, MANUFACTURE, CONSTRUCTION, SAFETY, PERFORMANCE, WORKMANSHIP, OR EFFECTIVENESS OF THE INSTALLED EQUIPMENT AND ANY POTENTIAL ENERGY SAVINGS. Applicant understands and agrees that Southwest Gas shall not be liable for, and Applicant hereby waives any and all claims against Southwest Gas, its directors, officers, employees and/or agents, arising out of or in connection with Applicant's participation in the Program. Without limiting the foregoing, neither Southwest Gas nor any of its directors, officers, employees and/or agents shall be liable hereunder for any type of damages, whether direct, indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind. Applicant further agrees to indemnify, defend and hold harmless Southwest Gas, its directors, officers, employees and agents from and against all claims, losses, expenses, damages, costs and liability arising out of or incident to Applicant's participation in the Program.
15. Applicant understands that Applicant is responsible for meeting all Program requirements and complying with all applicable laws, rules, regulations, codes, ordinances, covenants, conditions, requirements, and/or restrictions imposed by state/county/city governments, property owner(s) and/or homeowner's association(s) (if any) concerning this installation. City, town and county jurisdictions may require a license or permit for installation of certain equipment in residential or commercial buildings (e.g., water heaters). Failure to obtain and maintain necessary licenses and permits constitutes a material breach of Applicant's obligations under these Terms and Conditions.
16. Applicant may not receive rebates for the same product or equipment, or for the replacement of installed equipment, under different Southwest Gas energy efficiency programs, or from more than one utility. This Program is funded by Southwest Gas' California customers and administered by Southwest Gas or its authorized agent, under the auspices of the CPUC.

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Product and Rebate Information

Furnaces are only available to California Applicants in Climate Zone 16.

(Climate Zone 16 includes: Big Bear City, Big Bear Lake, Carnelian Bay, Moonridge, Homewood, Tahoma, Kings Beach, Tahoe City, Olympic Valley, Tahoe Vista, Northstar, Truckee and South Lake Tahoe)

Equipment Information - A list of qualifying model numbers are available at www.swgas.com/efficiency/ca.

Equipment <i>(Maximum of two (2) units per equipment type per customer)</i>	Quantity Purchased (A)	Rebate Amount (B)	Rebate Total A x B =
Natural Gas Furnace <i>(For climate zone 16 customers only). Qualifying furnaces must be ENERGY STAR® qualified and have an Annual Fuel Utilization Efficiency (AFUE) ≥ 92%.</i>	# of Unit(s) _____	\$200 / unit Install Date _____	\$ _____

Old / Existing Furnace Data - The 'Condition' and 'Estimated Age' fields are required.

Please enter the make, model, and efficiency, if available.

Equipment	Condition	Estimated Age (years)	Make	Model	Capacity (Btuh)	Efficiency (AFUE)
Furnace	<input type="checkbox"/> Operable <input type="checkbox"/> Inoperable					

Equipment Information - A list of qualifying model numbers are available at www.swgas.com/efficiency/ca.

Equipment <i>(Maximum of two (2) units per equipment type per customer)</i>	Quantity Purchased (A)	Rebate Amount (B)	Rebate Total A x B =
Natural Gas Tankless Water Heater <i>Qualifying natural gas tankless water heaters must be ENERGY STAR® qualified and must have an Energy Factor (EF) ≥ 0.90.</i>	# of Unit(s) _____	\$200 / unit Install Date _____	\$ _____
Smart Low-Flow Showerhead <i>(Must have natural gas water heating at installation address). Qualifying smart-low flow showerheads must have a gallon per minute (GPM) rating ≤ 1.5 and must have a ShowerStart™ thermostatic shut-off valve (TSV).</i>	# of Unit(s) _____	\$15 / unit Install Date _____	\$ _____