



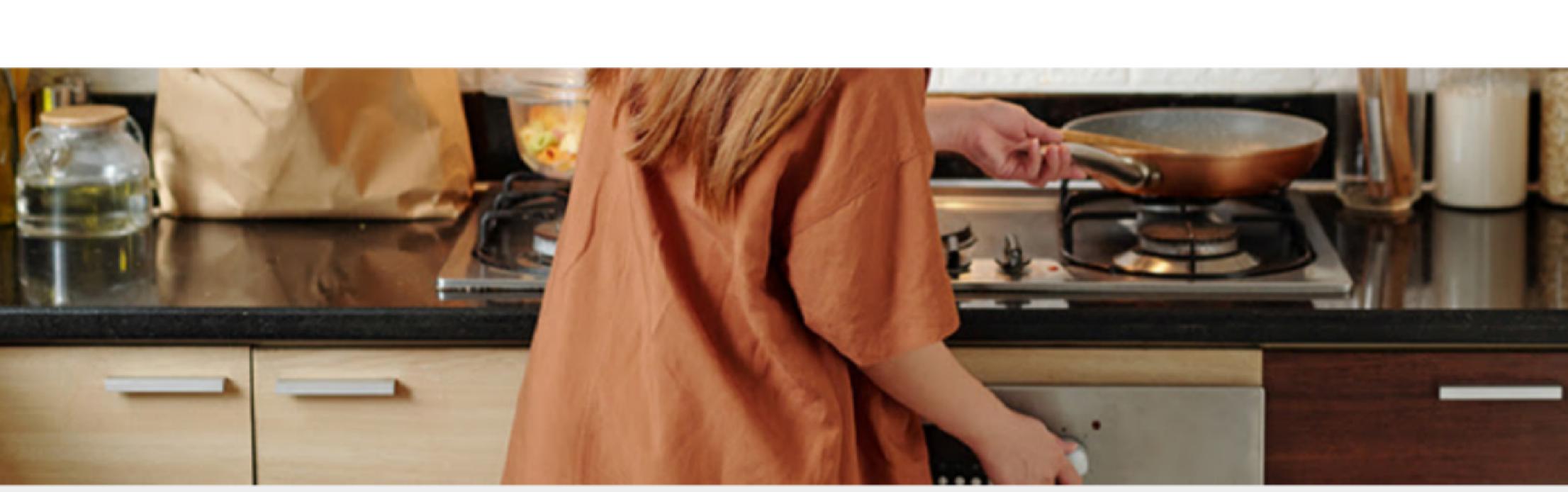
John P. Hester

John P. Hester, President and CEO

Dear Southwest Gas Customers,

Welcome to our second e-newsletter. In this edition, we explore why natural gas is <u>essential in our homes</u> and how, together, we can help reduce greenhouse gas emissions. As responsible stewards of our natural resources, our energy efficiency efforts in our homes and businesses are now more important than ever.

Keep scrolling to find useful safety tips for the new school year and resources to help your kids be "Energy Safe Kids[®]." With September being Happy Cat Month, see why now is a great time to celebrate our feline friends. I hope you enjoy what's below, and I look forward to connecting with you again soon.



CLEAN AND AFFORDABLE NATURAL GAS

Our last e-newsletter discussed how the increased use of natural gas to generate electricity has helped bring power sector emissions to 27-year lows — a truly astounding feat. At the same time, abundant natural gas also helps keep prices stable and customer bills the lowest of all utilities. It's no surprise that 91% of Southwest Gas customers prefer the choice of natural gas in their homes.

This is also where natural gas is most efficient. Performing <u>everyday household tasks</u> with natural gas appliances — warming homes, cooking, drying clothes or heating water — saves over 2.5 times the energy than using electric appliances to perform the same tasks. In this way, we can help our country reach its greenhouse gas reduction goals at much lower costs.

Even during unprecedented weather events like we saw this February, the ample domestically produced natural gas supply is a highly reliable energy source. National data indicates that natural gas customers are much less likely to experience an outage than those served by electric distribution systems.² By design, natural gas distribution systems' underground location helps shield them from the impacts of severe weather and wildfires.

In 2021 we continue to implement solutions that will take us decades into our country's balanced energy future. Meanwhile, expanding our existing delivery system remains essential. It's a proven way to help customers save money, reduce emissions and know that a clean, affordable and resilient energy choice will be there when needed most.

We look forward to keeping you up to date on our progress!

¹Gas Technology Institute, 2018 ²American Gas Association, 2021



NEW SCHOOL YEAR SAFETY Are you and your kids excited about to

Are you and your kids excited about the new school year? Or maybe a bit concerned about how things have changed? The CDC website has helpful resources for safely attending in-person classes and programs while navigating the stress and uncertainty that may come with returning to school.

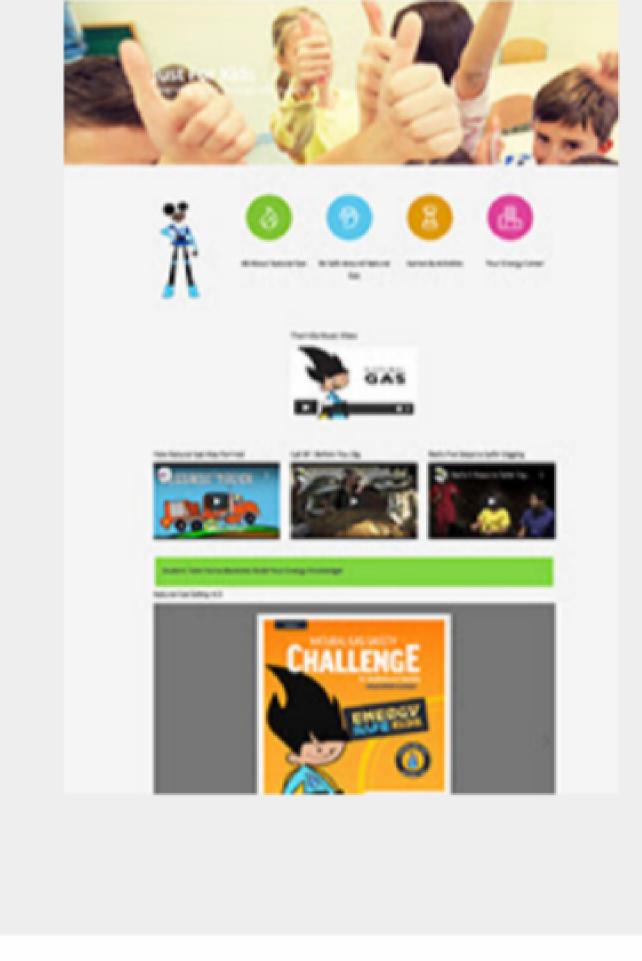
PLAN FOR SAFETY

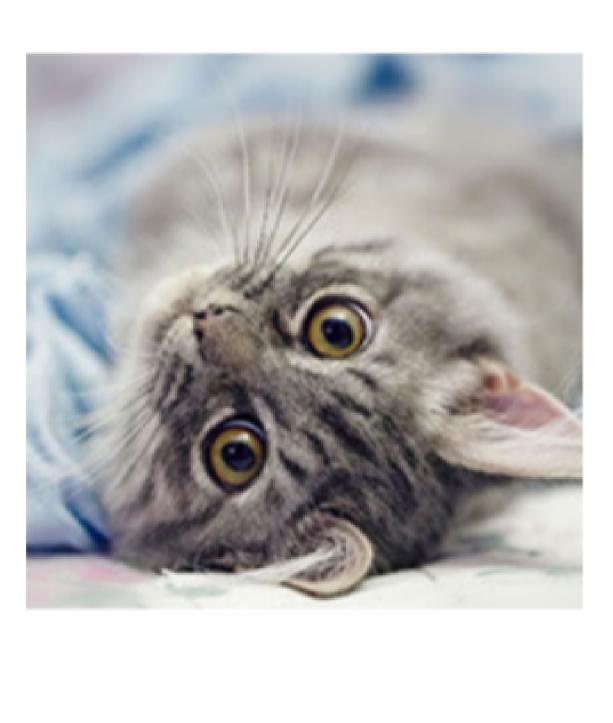
ENCOURAGE YOUR KIDS TO BE ENERGY SAFE We've teamed up with the National Energy Foundation to

provide fun and interactive natural gas education created just for kids. The Energy Safe Kids[®] program teaches children about natural gas and how to be safe around it. Find fun tools for kids and engaging materials for teachers at energysafekids.org.

JUST FOR KIDS

TEACHER MATERIALS





As summer winds down, we celebrate the joy our furry family members bring to our lives. From fluffy kittens to cuddly lap cats,

PAWSOME: SEPTEMBER IS HAPPY CAT MONTH

the bond between pets and their humans is unbreakable. Need a new companion in your life? Consider volunteering from home or at a location near you!





