



John P. Hester

President and CEO

Dear Southwest Gas Customers,

I want to say thank you for allowing Southwest Gas to serve you with clean and affordable natural gas. As an essential energy provider that's served our communities for 90 years, we continue to stand committed to our customers, who've told us time and again that they <u>prefer to use natural gas</u> to heat their homes, warm their water, cook their meals, dry their clothes and more. We want to continue to bring value to you and have created this digital newsletter filled with helpful information. I hope you enjoy this and look forward to connecting with you throughout the year.



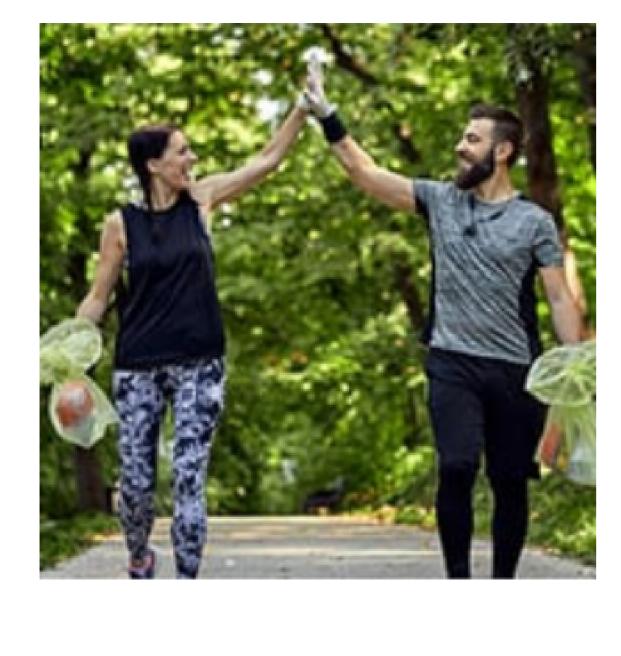
CLEAN, AFFORDABLE NATURAL GAS

Southwest Gas is committed to providing customers with clean, affordable natural gas service safely and reliably. We take immense pride in knowing natural gas is a solution for today and into a sustainable energy future. Domestically abundant and affordable, natural gas is already working hard to reduce emissions as a leading source of electric generation, fueling compressed natural gas (CNG) vehicles and providing many comforts of home. Thanks to the increased use of natural gas for power generation over the last decade, we're happy to say U.S. greenhouse gas emissions have reached 27-year lows.*

Additionally, because natural gas is already so clean, emissions from the direct use of natural gas in homes only make up 4.6%* of our communities' total greenhouse gas emissions.

And this clean energy is getting cleaner! We're now developing projects that capture net-zero <u>renewable natural</u> gas from landfills, waste water treatment plants and dairy farms and deliver it for consumers' use. We're also working on including hydrogen, another net-zero emissions energy, into our energy portfolio. The advancements in renewable natural gas and hydrogen technologies are exciting, and we look forward to sharing more with you soon.

*Source: American Gas Association, 2021



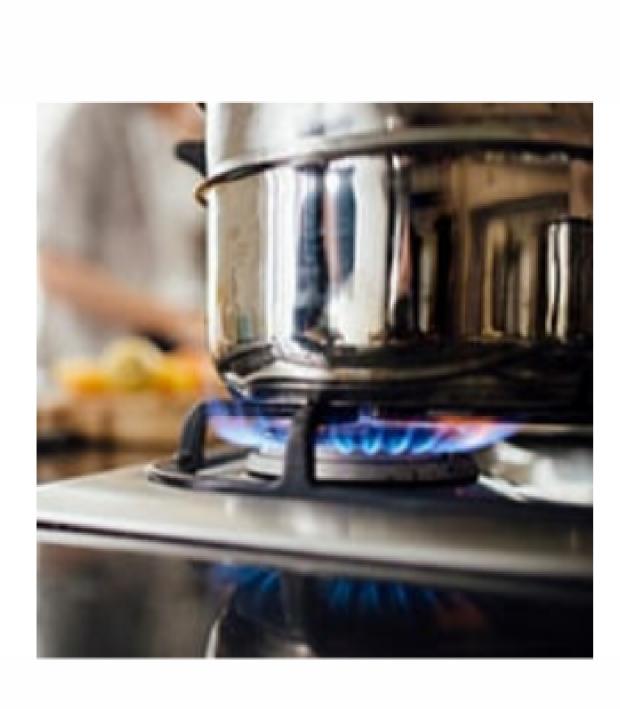
FRESH AIR AND SUNSHINE

As life slowly returns to normal with the rollout of the COVID-19 vaccine, getting outdoors and safely enjoying some sunshine can really brighten up your weekend. Better yet, start making plans to visit one of the many <u>national parks</u> the Southwest has to offer!

TAKE CONTROL OF YOUR ENERGY USE WITH THE SOUTHWEST GAS ENERGY SAVINGS PORTAL

Have you tried the Southwest Gas <u>Energy Savings Portal</u>? If not, we encourage you to take advantage of this online tool that will help you save energy and money. The portal makes saving easy by shedding light on your energy use and gives you tips to be more energy-efficient.





COOK LIKE A PRO WITH NATURAL GAS

There's a reason why professional chefs insist on cooking with natural gas - even heat, excellent temperature control and instant on/off settings for cooking and baking. It's economical too, costing about half as much to cook on than a similar electric range.

Discover some of our favorite recipes!





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