

Sewer Work Safeguards



Natural gas utilities have discovered locations where natural gas pipes were unintentionally installed through sewer pipes.

To avoid a gas leak, please take immediate action if you encounter any of the following signs when you clean out a sewer line with a roter device:

- A natural gas odor at the cleanout or inside the building served by the sewer line, even if it's faint or momentary.
- Bubbles rising through standing water or in the toilet bowl.

If these signs are present, stop what you're doing, and:

- Exit the area or building immediately. Tell others to evacuate and leave doors open.
- From a safe place, call **911** and Southwest Gas at **877-860-6020** immediately, day or night. A Southwest Gas representative will be there as soon as possible.
- Don't smoke or use matches or lighters.
- Don't turn on or off any electric switches, thermostats, or appliance controls, or do anything that could cause a spark.
- Don't start or stop an engine or use automated garage doors.

Call before you clear - Know what's inside:

If you begin clearing a sewer pipe and sense or see, but haven't penetrated, an obstruction in the pipe, call Southwest Gas at **877-860-6020** and press 9 for immediate assistance. A Southwest Gas representative will be there as soon as possible to ensure that a gas pipe hasn't been damaged. There's no charge for this service.



For more information about natural gas safety, visit **[swgas.com/safety](https://www.swgas.com/safety)** or call **877-860-6020**.