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#1 in Residential Satisfaction



5 YEARS IN A ROW, THANKS TO YOU!

Thank you for allowing us to serve you and for helping us achieve #1 in Customer Satisfaction with Residential Natural Gas Service in the West among Large Utilities by J.D. Power.

For J.D. Power 2024 award information, visit www.jdpower.com/awards.

RECOGNIZING A NATURAL GAS LEAK

Did you know you can recognize natural gas leaks using your senses? If you smell a foul odor resembling rotten eggs; hear a hissing or roaring coming from the ground, aboveground piping, or a natural gas appliance; or see blowing dirt in the air, unexplained dead vegetation or standing water continuously bubbling, it's important to react immediately. **Leave the area** and call **911** and Southwest Gas at **877-860-6020**. Your safety is our top priority. Stay informed, stay safe.

Learn more about natural gas safety at swgas.com/safety.

We work hard to ensure the safety and integrity of our delivery system so you can depend on your reliable natural gas service for the comforts of home.

With only 1 in 650 customers experiencing a planned or unplanned outage in a year,* we strive to provide you with peace of mind and continuous access to the energy you need.

*American Gas Association 2025

APRIL IS NATIONAL SAFE DIGGING MONTH!

Whether you're planting a tree or starting a construction project, always **call 811 before you dig** to prevent damage to underground utilities, avoid costly repairs, and keep your community safe. Even small projects can put pipelines at risk, so don't take the chance — 811 is fast, free, and easy.

For more safety tips, visit swgas.com/safety.









Download our mobile app today!