



Heavy snow and ice falling from roofs can damage natural gas meters, regulators, and associated natural gas piping. Special care must be taken when clearing roofs to prevent impact. Also, ice and snow accumulation, whether natural or manmade, can damage gas meters and outdoor appliances and create a hazardous leak.

Here are tips to help protect against potential damage:

- Install a shelter above your natural gas meter to prevent snow and ice accumulation. For more information on how to build a snow shelter or for a contractor referral, please visit Southwest Gas at www.swgas.com/safety or call 1-800-654-2765.
- Use a broom, instead of a shovel where possible, to clear snow or ice off natural gas meters and outdoor appliances, including regulators, associated piping, and propane appliances.
- When shoveling or plowing, don't pile snow on gas meters or outdoor appliances.
- Keep all outside gutters free of leaves and debris, including those above or near the natural gas meter and outdoor appliances.
- Natural gas appliances require proper exhaust and ventilation. It's important to know the location of air supply and exhaust ducts, and keep them free of snow, ice, leaves, or other debris. Keeping vents clear can prevent operational problems for appliances and the accumulation of carbon monoxide in buildings.
- If you live in California, make sure your residence has functioning carbon monoxide alarms as required by Health and Safety Code §17926.



Anyone who notices a natural gas appliance not functioning properly; a hissing noise coming from the ground or an above-ground pipeline; and/or the smell of rotten eggs, even if it's slight or momentary, should leave the area immediately and then call 911 and Southwest Gas at 1-800-447-5422 from a safe location.

Southwest Gas wants to remind you that it's important to maintain and protect natural gas meters and appliances because failure to do so can result in damages and injuries, and possibly the discontinuance of natural gas service.

Safety is always a priority at Southwest Gas.

