



**THIRD PARTY NOTIFICATION PROGRAM**

As a customer of Southwest Gas, you may elect to participate in the Third Party Notification Program (Program). This Program is offered at no cost to Southwest Gas residential customers and is designed to help prevent termination of your gas service due to the nonpayment of bills.

The Program is intended to assist customers who may overlook paying their Southwest Gas bill due to illness, extended time away from home, or other issues.

**How the Third Party Notification Program Works:**

You may select anyone as your third party, such as a relative, friend, clergy, social agency or civic organization. If your gas bill becomes past due and your gas service is in jeopardy of being terminated, we will notify them that prompt action is necessary to avoid termination of your gas service.

Before terminating your gas service, Southwest Gas will make every effort to contact and advise your third party that your gas service may be terminated. **However, your designated third party is not obligated to pay your gas bill or assume responsibility for its payment. You are still responsible for the payment of your gas bill.** If your gas service has been turned off for nonpayment, you may be asked to pay the bill, a reestablishment charge, and if applicable, an additional deposit before gas service is restored.

**NOTE:** Although Southwest Gas will make every effort to contact your designated third party regarding the status of your account prior to termination of service, Southwest Gas will not be held liable for any inability to notify your third party or for a third party's failure to act upon notification.

To participate in the Program, the form must be **completed and signed by both the customer and the customer's designated third party.** Southwest Gas will not accept incomplete applications.

For additional information about the Third Party Notification Program or to cancel your participation, please call Customer Assistance at **877-860-6020**.

For information about Special Programs, including ratepayer assistance, please visit [www.swgas.com](http://www.swgas.com)

Retain this portion for your records

**Return this form to Southwest Gas:**

Fax: 866-997-9427  
Mail: P.O. Box 1498  
Victorville, CA 92393-9969  
e-mail: [customerinfo@swgas.com](mailto:customerinfo@swgas.com)

**Customer Information**

**Third Party Information**

\_\_\_\_\_  
*Name (please print)*

\_\_\_\_\_  
*Name of Third Party to be notified (please print)*

\_\_\_\_\_  
*Service Address*

\_\_\_\_\_  
*Mailing Address (if different from service address)*

\_\_\_\_\_  
*Mailing Address (if different from service address)*

\_\_\_\_\_  
*City, State, ZIP*

\_\_\_\_\_  
*Contact Phone*

\_\_\_\_\_  
*City, State, ZIP*

\_\_\_\_\_  
*Contact Phone*

\_\_\_\_\_  
*Third Party Signature*

\_\_\_\_\_  
*Date Signed*

\_\_\_\_\_  
*Account Number from Bill*

\_\_\_\_\_  
*Customer Signature*

\_\_\_\_\_  
*Date Signed*